

## TICKETING POLICY

Please consult our website [www.giudiziouniversale.com](http://www.giudiziouniversale.com) for eventual alterations to the show schedule

### Validity of the tickets

Tickets cannot be refunded, exchanged or cancelled.

Tickets are valid only for the date indicated on the ticket.

Where a performance is cancelled, you will be entitled to a refund or rescheduled to a performance on a different time and/or date. The event organizer will not be responsible for any ticket that is lost, stolen or destroyed.

The event organizer has the right to postpone the start of a show performance up until 30 minutes later than the scheduled time, and to reschedule dates and/or times in case of technical problems or force majeure. Where an event is rescheduled, and you cannot or do not wish to attend the rescheduled event; you may request a refund within 3 days from the cancelled show performance, exclusively upon showing the ticket undamaged.

For tickets with age-based reductions, the staff has the right to verify the age of the user before entering the theatre.

### Card

Upon a card purchase, tickets shall be reserved within a year from the date of purchase.

Cards can be used by one or more person, for a single show or for different shows.

Indicating the CA Code on your Card (composed by 10 alphanumeric characters), you can reserve through three different channels:

- online on [www.vivaticket.it/eng/abbonamentolibero](http://www.vivaticket.it/eng/abbonamentolibero) (paid service: €0,50 per ticket)
- by telephone (+39 06 6832256, free booking)
- at the box office. Address: Via della Conciliazione, 4, Rome (free booking)

Once you have booked, no changes or refunds are allowed.

### Children

Children under the age of four have free admission provided that they sit on your lap.

### Disabled people

Disabled people (100% disability) in wheelchairs\* are entitled to free tickets; their companions are entitled to reduced price tickets (12 €).

Disabled people (100% disability) who are able to walk are entitled to reduced price tickets (12 €); their companions are entitled to a discount up to 10%.

All other disabled people are entitled to a discount up to 10%.

It is necessary to present a certification.

\* Accessibility for wheelchair spectators:

VIMEC Stairlift V65. Capacity up to 230 kg (including wheelchair and disabled). Aluminum platform with anti-slip surface, dimensions 70 cm x 80 cm.