

TICKETING POLICY

Please consult our website www.giudiziouniversale.com for eventual alterations to the show schedule

Validity of the tickets

Tickets cannot be refunded, exchanged or cancelled.

Tickets are valid only for the date indicated on the ticket.

Where a performance is cancelled, you will be entitled to a refund or rescheduled to a performance on a different time and/or date. The event organizer will not be responsible for any ticket that is lost, stolen or destroyed.

The event organizer has the right to postpone the start of a show performance up until 30 minutes later than the scheduled time, and to reschedule dates and/or times in case of technical problems or force majeure. Where an event is rescheduled, and you cannot or do not wish to attend the rescheduled event; you may request a refund within 3 days from the cancelled show performance, exclusively upon showing the ticket undamaged.

For tickets with age-based reductions, the staff has the right to verify the age of the user before entering the theatre.

Card

Upon a card purchase, tickets shall be reserved within a year from the date of purchase.

Cards can be used by one or more person, for a single show or for different shows.

Indicating the CA Code on your Card (composed by 8 alphanumeric characters), you can reserve through three different channels:

- online on www.vivaticket.it/eng/abbonamentolibero (paid service: €0,50 per ticket)
- by telephone (+39 06 6832256, free booking)
- at the box office. Address: Via della Conciliazione, 4, Rome (free booking)

Once you have booked, no changes or refunds are allowed.

Children

Children under the age of four 4 have free admission provided that they sit on your lap.

Disabled people

Disabled people (100% disability) in wheelchairs are entitled to free tickets; their companions are entitled to reduced price tickets (12 €).

Disabled people (100% disability) who are able to walk are entitled to reduced price tickets (12 €); their companions are entitled to a discount up to 10%.

All other disabled people are entitled to a discount up to 10%.

It is necessary to present a certification.